

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark		2. Model identifier
TCL		T521H
3. General product parameters:		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		B
7. Battery user-replaceable		Yes
8. Battery endurance per cycle (END _{device} [h])		52
9. Battery endurance in cycles - default settings [cycles]		1 000
10. Rated battery capacity (C _{rated} [mAh])		5 000
11. Shipped with protective cover		No
12. Repeated free fall reliability test - falls without defect [n]		180
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		B
15. Ingress protection rating		IP54
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.
17. Screen scratch resistance on Mohs hardness scale		5
18. Charger	Required output power [W]	18
	Receptacle type (at device end)	USB-C
Repairability information:		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		6
20. Repairability Class (based on the index below)		B
21. Repairability Index		3,70
21a. Disassembly Depth (S _{DD}) score		2,80
21b. Fasteners (type) score (S _F)		3,30
21c. Tools (type) score (S _T)		3,70
21d. Spare Part score (S _{SP})		5
21e. Software Updates (duration) score (S _{SU})		3
21f. Repair Information score (S _{RI})		5
22. Weblink to information on spare parts availability for professional repairers and end users		https://storesp.tcl.com

23. Weblink to repair instructions for end-users	https://www.tcl.com/mobile-support
24. Weblink to indicative pre-tax prices	https://www.tcl.com/mobile-support
Additional information:	Minimum duration of the guarantee offered by the supplier is 36 months for Spain & Portugal Region
25. Minimum duration of the guarantee offered by the supplier [months]	24

Model placed on the Union market from 15/05/2025



EPREL registration number: 2353401

<https://eprel.ec.europa.eu/qr/2353401>

Supplier: TCT MOBILE EUROPE SAS (Manufacturer)

Website:

Customer care service:

Name: TCT Mobile Europe SAS

Website: www.tcl.com

Email: support.eu@tcl.com

Phone: n/a

Address:

rue Rouget de Lisle 15
92130 Issy-les-Moulineaux
France